



Wexford Children & Young People's Services Committee: Services Update

Services are adapting to comply with HSE guidance during Coronavirus COVID-19 restrictions and have adopted alternative service arrangements.

The information on services below is correct as at **Thursday April 23rd 2020 but may change at short notice.**

For further information on services and supports see www.wexfordcypsc.ie and <http://www.wexfordcypsc.ie/wexford-parents-hub>.

Service Name	Service Update	Contact Details	Tel / Email / Web
Barnardos	<p>Barnardos is operating and phone lines are operating as usual. Wexford Parents Hub is operating a phone service and has a social media presence. Continuing to take referrals and provide services via phone and video link.</p> <p>The office is open for staff and further information will be posted on the Hub.</p>	<p>Catherine Mc Curdy (Co Wexford) Karen Mooney (Parents Hub)</p> <p>See Resources section for details of National Helpline launched last week.</p>	<p>Phone 053 9236342 (Enniscorthy office and Parents Hub) Email : wexfordparentshub@barnardos.ie</p> <ul style="list-style-type: none"> • Catherine McCurdy : 0867807545 (Mon –Fri from 9.00 -5.00). • Kendra Seales : mobile 0860403138 (Mon, Tue, Thur, Friday from 9.00 – 5.00), • Karen Mooney – 086 0491118 (Mon-Wed from 9.00 -5.00) • Annette Dowling (Thur-Fri from • Diane Lackey 086- 0413291(Mon, Tue, Wed-9.00 -5.00).
Bridgetown School Completion Programme	<p>Bridgetown SCP continue to support the students and parents we work with either on line or by phone. We are delivering care packages and food boxes funded by school meals to our students and their families.</p> <p>We are working with principals and HSCL to identify any other families in need.</p> <p>If any service is working with children attending Bridgetown College, Kilmore, Rathangan or Kilrane primary school and they are in need, please contact us and we will add them to our list.</p> <p>Bridgetown SCP now also has a facebook page providing updated information to parents and students.</p>	Sharon Grace	<p>0858568144 sharon.grace@scp.ie</p> <p>https://www.facebook.com/Bridgetown-School-Completion-Programme-101361171514919/</p>

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Bunclody / Enniscorthy SCP	Working remotely. Maintaining contact with schools, parents and students. Sending out activity packs/resources.	Paula Busher Gatell	Contactable on 086-827 8424. Email bunclodyenniscorthyscp@gmail.com Facebook page Bunclody/Enniscorthy SCP
Comhairle na nOg	Peer support and encouragement. Young people recognise their responsibility as leaders in the community. They have come together online to explore ways of getting the messages of to their peers. They have prepared a video, which they will circulate through their advisory groups and on social media platforms.	Paula Kelly	Phone : Paula Kelly - 089 4813144 Email : Paula.kelly@fdys.ie
Community Based Drugs Initiative	CBDI service still operational. Working remotely during office hours (9am-5pm, Monday to Friday)	John Paul O'Neill	Phone : 085-8053978 Email : johnpauloneill@fdys.ie
Coolcots Community Youth Project	Google hangout being used to continue Youth Groups in the evening. (Virtual sessions). Registered young people have been contacted and given details of this online service provision. One to one work with targeted and those identified as at risk continues, over telephone. Young People in project are keeping in touch and updating on their activities.	Debbie Roche Eimear McMahon Kris McGuire	Phone : 086 7860180 Debbie.roche@fdys.ie Eimear.mcmahon@fdys.ie Kris.mcguire@fdys.ie www.fdys.ie facebook
Education Welfare Service (Tusla)	Educational Welfare Service - EWOs are available by phone/email for advice and assistance. If people contact Sheila Clarke at 087 9853183, she can direct to the relevant EWO for their area.	Sheila Clarke	Phone : 087 9853183

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Enniscorthy Community Youth Project (FDYS)	Registered young people have been contacted and given details of online service provision. One to one work with targeted and those identified as at risk continues, over telephone. Young People in project are keeping in touch and updating on their activities. Online Group work is being organised through social media. TBC, more details to follow.	Pilar Loring Paula Kelly	Phone Pilar – 087 7817059 Pilar.loring@fdys.ie Paula Kelly - 089 4813144 Paula.kelly@fdys.ie
FDYS -Cloister Youth Café -LGBT+ Groups -Detached Youth Work	<p>During the pandemic, we want to remind people that what we are doing stays the same, how we are doing it is slightly different. Our groups and projects are all being carried out virtually, through Google Hangouts/ Zoom and a variety of other social media/ virtual platforms. Whilst our current young people and project members are aware of this and are engaging with these services, we want to get the word out there that new members and young people who wish to join any of our groups are more than welcome.</p> <p>In particular, as detached workers (engaging with young people outside of the project and with young people who are not/ do not, for whatever reason, engage in services) we want to get the word out to as many people as possible that we are available online and would be more than happy to set up a group online to engage with these young people. We happily accept referrals too.</p>	<p>For phone numbers/ details of all other FDYS projects across the county, people can contact the FDYS Facebook Page and reach Youth Information who will signpost them to the service they wish to contact.</p> <p>We are here to help and information on all of our groups, dates, times are updated on our social media and website daily. People are most welcome to ring or message the above numbers for any queries or information during this time and new people are always welcome.</p>	<p>www.fdys.ie</p> <p>Facebook: FDYS County Wexford (people can directly message the page too)</p> <p>Instagram:@ fdysyouthservices</p> <p>Detached workers number: 086 464 5573</p> <p>Cloister Youth Café number: 085 805 6697</p> <p>LGBT+ Worker number: 086 464 5573/ emma.whitty@fdys.ie</p>

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FDYS Traveller Inclusion Programme	Service still operating from Drumgoold Upper Community House to help members of the Traveller community around service information, form filling or enquiries re: Covid 19 pandemic. Access to house for worker only, assistance will be provided through gates at a social distance. Any forms that need to be completed can be left in letter box and they will be attended to.	Robbie Sludds	Phone : 085 8011895 (Monday - Friday 10am - 6pm)
Gardai	Can be contacted for Covid-Related issues : generally working from 7am-7pm. If it's an out of hours emergency contact 999 or 112 or local Garda Station.	Graham Rowley Inspector	087 7902264
Gorey Community Youth Project (FDYS)	Registered young people have been contacted and given details of online service provision. One to one work with targeted and those identified as at risk continues, over telephone. Young People in project are keeping in touch and updating on their activities.	Nadine O'Brien	085 8898047 Nadine.Obrien@fdys.ie www.fdys.ie
Gorey Family Resource Centre	Gorey FRC is currently closed to the public until Monday 30 th March. Staff members are available to answer queries on the phone between 10am and 1pm daily. Maintaining contact with clients on phone and via email. Using Facebook as a communication tool with the community.	Anita Carroll (Manager)	053 9489017
Gorey Youth Needs Group	Centre currently closed. Access allowed for individuals on an arranged basis. All groups have ceased to meet but support is available on a 1:1 basis. LTI students are continuing studies online. Anxiety Group members can be supported by video call with parental permission. Facebook is active. Gorey Gaming Group meeting online.	Mandi Tighe Wendy Kearney	087 7445232 085 8612670

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HSE Suicide Resource Office	See Resources / Information section below	Tracy Nugent	Mobile: 087 9271041 Email: Tracy.Nugent@hse.ie
Probation	Clients of the Probation Service are to be supervised by phone contact. The Wexford team has informed clients of the situation. The service is currently not having face to face contact with clients. However all staff are available and any queries should be directed to the office number	Michele Weir	053 9142076
Roma Youth & Community	Project working through online aids. Facebook and video calls being used for support.	Alex Petrovics	086 0224242 Email: alex.petrovics@fdys.ie
Raheen Family Resource Centre	Staff are going to the FRC building every day to check messages. All staff can access email from home. The Childcare Centre and Day Centre are closed but all other services are operating as usual; -Meals on Wheels -Over the phone support/access to information -Over the phone Drop in clinic every Monday -Over the phone counselling if required.	Jeanette O'Neill	Tel: 051 442 888 Mob: 089 2431750 Email: manager@raheenfrc.ie

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Slaney Garda Youth Diversion Programme	1:1 Support continues of identified young people at risk in Enniscorthy and Gorey areas -Digital youth work methods being considered (Screenagers) -New referrals are possible through JLO -Outreach work being done to the Gorey/ Courtown/Riverchapel areas.	Terry O'Neill Rachel Donoghue	087 935 1764 Terry.oneill@fdys.ie Rachel.donoghue@fdys.ie
SAFE Garda Youth Diversion Programme	Currently working remotely – making contact with participants and parents. We are also doing some one to one work via phone.	Tommy Byrne Project Co-ordinator	Tommy : (087) 411 8076 Peter : 087 2649462
Southend Family Resource Centre	Southend Family Resource Centre... All staff working from home...all groups are being kept up to date by group texts or phone calls.	Colm O'Muire Siobhan Hayden	Colm : 086-8062581 Siobhan : 086-7036310
The Ford Counselling and Psychotherapy Centre (formerly Family Life Service)	We are currently offering telephone counselling and support at this time, during the Covid-19 outbreak on 053-9123086.	Michael Dillon Manager	053-9123086 087-1364886 www.theford.ie
Tusla PPFS	Tusla PPFS will continue to provide supports to families. All our group work has ceased until further notice.	Sinead Cronin-Daly	Sinead Cronin Daly – 086 0081092 email Sinead.cronindaly@tusla.ie or contact Sinead Joyce on 053-9259546 email sinead.joyce1@tusla.ie

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Taghmon Family Resource Centre	The building is closed to the public until March 30 th and staff are working either behind closed doors or remotely. We are contacting participants over the phone and using facebook. -Phone support is available during office hours. -Family Support Phone drop in every Monday afternoon. - Phone counselling is available to clients as required.	Mary O'Loughlin	Mob: 089 4449925 Tel: 053 9134465 Email: manager@taghmonfrc.ie
South West Wexford Family Resource Centre	SWWFRC staff members will be working remotely in an effort to keep our operations running smoothly and continue to provide services to our community during this time. Therefore, please be aware that effective March 16th 2020 : We have cancelled all classes, meetings, events & group activities at the Ramsgrange Centre. Offices are closed and staff will be remotely monitoring and returning calls/emails as per times → The centre will continue to monitor guidance from health officials and post updates on Facebook / website.	Family Support : 10am-12pm Counselling : As agreed Youth Services : 10am-2pm Childcare : 9am-5pm REaD Courses : 10am-2pm CE Scheme : 9am-5pm Admin Queries: 10am-2pm General Queries : 10am-2pm Welfare Queries: 10am-2pm	087-360 5595 / familysupport@swwfrc.ie 086-155 0155 / familysupport@swwfrc.ie 087-360 5595 / fusion@swwfrc.ie 087-171 9320 / childcare @ swwfrc.ie 087-098 5706 / read@swwfrc.ie 085-256 9680 / cecoordinator@swwfrc.ie 087-934 8934 / admin@swwfrc.ie 085-256 9680 / 087 659 4460 / Email : manager@swwfrc.ie 085-256 9680 / 087 659 4460 Email : cecoordinator@swwfrc.ie

Agency Name	Agency Update	Contact	Tel / Email / Web
Tusla Child & Family Agency	<p>TUSLA remain operational at this time and can be contacted as normal on 053 9198201 should concerns for children arise.</p> <p>All child protection & welfare referrals will be processed in the normal manner. Please make referrals by using the Mandated referrals portal as the postal service may be adversely impacted.</p> <p>TUSLA offices remain open at Ely House (Wexford) & Cork Rd (Waterford). However callers should make contact in the first instance through the listed telephone number prior to presenting to an office. This will ensure service users get the appropriate level of service provision.</p> <p>TUSLA staff can also be contacted as normal by email and telephone. While services may be restricted due to health & safety considerations TUSLA will continue to ensure that children are safeguarded during these difficult times.</p> <p>If you have colleagues that need to meet with service users in the coming weeks, the following guidance information which has been developed for frontline Social Workers may be useful.</p> <p>-Click <u>here</u> for guidance and advice with regard to access provision. - Click <u>here</u> for guidance and advice with regard to home visiting.</p>		Wexford : 053 9198201

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Wexford Area Youth Service (WAYS)	Registered young people have been contacted and given details of online service provision. One to one work with targeted and those identified as at risk continues, over telephone.	Maria Brennan (Wexford Area) Gemma Cullen (Bridgetown Area) Nadine O'Brien (Rosslare Area)	085 8888 388 Maria.brennan@fdys.ie Gemma.cullen@fdys.ie Nadine.obrien@fdys.ie www.fdys.ie
Wexford County Childcare Committee	WCCC staff continue to be available to support all Early Learning and Care and School Age service providers, via phone (work mobiles) and email, operating services as normal during business hours, remotely (in line with Public Health announcements).	Deirdre Power	Deirdre : Phone 086 6060460 Email : deirdre@wexfordchildcare.ie (Monday to Friday)
Wexford Public Library Service	All library branches are currently closed to the public. All overdue books and library membership have been automatically renewed and there are no fines. A variety of free electronic resources for adults and children are available online such as e-books, e-magazines, e-comics, newspapers, e-learning and e-language learning.		Contacts by phone and email will be responded to Monday – Friday 9.30am-5.30pm Resources : https://www.wexfordcoco.ie/libraries/ebooks-and-eresources For updates : Each branch has a Facebook Page and Library H.Q. is managing the twitter page @wexlibraries
Wexford Rape Crisis Centre	All face to face counselling has been suspended until further notice. Telephone counselling is available.	Clare Williams	clare@wexfordrapecrisis.com/support@wexfordrapecrisis.com . 086 1724608.

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Wexford Local Development (WLD) Education & Meitheal	<p>We know the current restrictions are difficult for so many people we work with and we would like to take this opportunity to keep in touch & stay connected to our communities and to assure you of our continued support to your community in whatever way we can.</p> <p>Despite our four offices being temporarily closed to the public, we are still working remotely. All of our staff teams can be contacted on 053 9155800 during office hours, or you contact us by e-mail at info@wld.ie . Check our website www.wld.ie for more information and for daily updates follow us on Facebook or Twitter</p> <p>Individual Supports Face to face client work and education and training courses have been suspended. Our SICAP Client support team is working remotely and staff are available to continue to engage with and talk to clients over the phone around accessing services and signposting to various supports across a wide range of issues.</p>	<p>Client Support Team</p> <p>New Ross: Noreen Dake (Monday – Wednesday 9 am to 5 pm.)</p> <p>Gorey: Amanda Bennett Tuesday, Wednesday and Thursday 9 am to 5 pm)</p> <p>Enniscorthy: Cate McKeon (Monday to Friday 9 am to 5 pm)</p> <p>Wexford: Fran Gleeson (Monday to Thursday 9 am to 5 pm)</p> <p>Rosslare: Jenny Kirwan (Monday to Friday 9 am to 5 pm)</p>	<p>Mobile: 085 7517600 Email: ndake@wld.ie</p> <p>Mobile: 087 2770192 Email: abennett@wld.ie</p> <p>Mobile: 087 7181340 Email: cmckeon@wld.ie</p> <p>Mobile 087 7600370 Email: fgleeson@wld.ie</p> <p>Mobile: 087 6930063 Email: jkirwan@wld.ie</p>
Employment Supports	<p>Employment Supports Our employment support officers are available remotely to provide access to information for those who are unemployed as a result of COVID-19 access and can support you with your application to the Dept. We can provide access to on line job seeking skills and CV supports in particular for those who are unemployed as a</p>	<p>CV and Job Seeking Skills Fran Gleeson</p> <p>Local Employment Services Team</p>	<p>mobile 087 7600370 Email: fgleeson@wld.ie</p> <p>Ph: 053-9155800</p>

	<p>We are actively working with setting up a partnership with the Food Cloud charity to secure an increased supply of food so that we can support the direct referrals from across our programmes and so we can support additional referrals from smaller groups and organisations.</p>		
<p>Wexford School Completion Programme</p>	<p>Wexford School Completion Programme are currently working remotely . We have delivered resource packs to our most vulnerable families. We are maintaining some supports via zoom with students and maintaining one to one support and guidance via phone with parents and students . We are open to contact from any services who feel we may be able to assist in supporting young people and their families.</p>	<p>Bernie Lambert</p>	<p>Mobile : 0879854437 Email : bernie.lambert@scp.ie</p>

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Wexford Womens Refuge	<p>Wexford Women's Refuge now have 1 Emergency room available for DV that abides by the guidelines.</p> <p>There is one member of staff on duty 24hrs a day for emergency and helpline calls. All face to face contact has been cancelled. The outreach team are working from their phones. A staff member in the office takes calls and refers to the Outreach staff. The outreach clients are being contacted by phone until they receive further updates from Tusla.</p>	Pauline Ennis	053 9121876
Youth Counselling Service (FDYS)	<p>Vulnerable clients have been contacted and reassured that the youth counselling service continues.</p> <p>Protocols in place for counselling service to continue by telephone. Safeguarding in place</p> <p>Service is free to young people.</p>	Mairead Duffy	<p>087 935 1725</p> <p>Mairead.duffy@fdys.ie</p> <p>www.fdys.ie</p>
Youth Information Service (FDYS)	<p>Online Information Service Continues</p> <p>Text Chat service is being launched at the end of the week</p> <p>Accurate and reliable Covid 19 information being provided and circulated through Web, Facebook,</p> <p>CV Preparation, Study Skills, Career advice</p>	<p>Siobhan McMahon</p> <p>Carmel O'Brien</p>	<p>085 8814259</p> <p>Siobhan.mcmahon@fdys.ie</p> <p>Carmel.obrien@fdys.ie</p> <p>www.fdys.ie</p> <p>Facebook: FDYS County Wexford</p>

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Youth New Ross	<p>Providing support for students and parents who may need support at this time. Can be contacted on WhatsApp or by mobile.</p> <p>'High Need' meetings can take place in YNR premises in exceptional circumstances & staff are periodically in the building for admin purposes.</p> <p>YNR now have a video conferencing facility set up, young people including groups have had online meetings as a result.</p>	<p>Youth Project Workers; Catherine Cathy</p> <p>GYDP Project Workers; Siobhan Claire</p> <p>Family Project Workers; Joanne Katie Saoirse Ann Marie</p>	<p>Phone; 089-4397202 087-1172747</p> <p>089-4451737 089-2440631</p> <p>086-8899153 087-0939296 086-0774123 086-8901163</p> <p>All Family Project, Youth Project and GYDP staff remain contactable remotely during normal working hours. Please visit our facebook page https://www.facebook.com/YouthNewRossYNR/ for regular updates and contact details.</p> <p>Youth New Ross is now also on Instagram. Follow us on https://www.instagram.com/youth_new_ross/ for regular competitions, craic, tips and updates.</p>